



MyStability Warranty Policy

MYSTABILITY product collections are warranted to be free from defects in materials and workmanship under normal use, service, and handling for the following time frames from date of purchase:

Tables

- ABS Tables – Fifteen (15) years limited warranty
- Laminate Tables – Five (5) years limited warranty. Surfaces not manufactured by MYSTABILITY (Merino) are governed solely by the guarantees or warranties of the respective manufacturer(s).
- Plywood Tables – Three (3) years limited warranty
- Convertible Bench Table – Fifteen (15) year structural frame warranty.

Orca Chair

- One (1) year limited warranty.

Banquet Chairs – Upholstery (Fabric, foam, and seat/backrest inserts) warranty is for one (1) year. Frame 12 years.

Restaurant & Dining Chairs

- Metal Frame Chairs – Five (5) years
- Wood Frame – Three (3) years
- Upholstered Barstools – One (1) year

Lounge Seating – Upholstery (Fabric, foam, and seat / backrest) warranty is for one (1) year). Frame warranties are three (3) years.

Restaurant & Dining Tabletops

- Solid Wood and Laminate Tables – Three (3) years

Restaurant & Dining Table Bases – One (1) year

- All Other Carts (Table & Chair) – Fabricated steel components – Twelve (12) years. Felt, carpet, neoprene, foam, and plastic protective pieces, as well as cart casters are warranted for a period of one (1) year.
- The fabric warranty does not apply toward fabric used in the case of “Customers Own Material” (i.e., material specified by the customer that is not a standard MYSTABILITY offering) used in the manufacture of MYSTABILITY products.



MyGuardian Polycarbonate Shields

- One (1) year limited warranty.

MyProtector Sanitation Station

- One (1) year limited warranty.

MySafeguard Tower

- One (1) year limited warranty.

Milk on the Mooove Milk Cart

- One (1) year limited warranty.

MyDefender Mobile Hand Washing Station

- One (1) year limited warranty. The Mobile Hand Washing Station warranty does not cover items that have been subjected to operator abuse, negligence or freezing. If alterations have been made to the product using parts that are not specified by or provided by MYSTABILITY, the warranty will be voided. To receive full value from the warranty, the operator must use and maintain the portable sink as instructed in the Operation Manual.
- Painted finishes warranty (table frame, table leg, chair frame, cart, etc.) – One (1) year limited warranty from the date of purchase.
- Aluminum Chiavari Stacking Chairs are intended to be Indoor / Limited Outdoor products. Limited Outdoor defined as not to be stored outdoors or used for continuous days exposed to the elements.
- These warranties do not cover normal wear & tear to product surfaces or damages as a result of abuse, misuse, vandalism, unauthorized repairs or modifications, defacement, inadequate inspection or maintenance, neglect, accident, improper application, prolonged exposure to extreme temperature or improper use. MYSTABILITY, at its sole discretion and subject to a pro-ration of use as determined by MYSTABILITY, will repair or replace the product, or provide the customer a credit for the value of the product subject to the warranty within a reasonable time following the receipt by MYSTABILITY of such notice of defect.
- This warranty is given to the initial purchaser and is valid for as long as the product is owned by the original customer. There are no warranties which extend beyond the description above, and MYSTABILITY makes no other warranties, expressed or implied, regarding its products, their fitness for any particular purpose, their merchantability, or otherwise. MYSTABILITY does not make and hereby expressly disclaims any other representation, affirmation, promise, description, sample, or warranty of any kind with respect to the product.



- The sole remedy against MYSTABILITY and MYSTABILITY's sole liability under this warranty shall be limited to the repair or replacement of the product, in MYSTABILITY's sole discretion. In no event shall MYSTABILITY be liable for the cost of procurement of substitute goods by the consumer, or any special, consequential or incidental damages for the breach of warranty even if MYSTABILITY has been appraised as to the likelihood of such damages occurring. In no such event shall MYSTABILITY's liability (whether based on an action or claim in contract, tort, or otherwise) to the customer or any part arising out of or relating to its products or the order or delivery of its products, exceed the product purchase price charged by MYSTABILITY.
- Products replaced through the warranty program may be subject to freight fees and/or handling fees.